

# PROPPER®

PLEASE ENTER CUSTOMER ORDER NUMBER BELOW

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Please fill out this form and include with your return.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State/Province: \_\_\_\_\_

Zip/Postal Code: \_\_\_\_\_

Country: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

**Items being returned:**

(SKU numbers are located on the product tags and start with the letter 'F'.)

SKU

Return Code

SKU	Return Code
_____	_____
_____	_____
_____	_____

**Return Codes**

- A Defective
- B Customer error
- C Returning gift
- D Fit: Too Small
- E Fit: Too Big
- F I didn't like it
- G Wrong item shipped

Additional Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## CUSTOMER RETURN FORM

### Returns

Propper stands behind its customers and products 100%. If you are not satisfied with your propper.com purchase, you may return an eligible item hassle-free with proof of purchase within 30 days of product receipt. New, unworn, unwashed items with tags attached may be returned free within 30 days of product receipt.

**All Clearance items and Final Sale items are not eligible for returns.**

Once we receive and process your qualifying return, Propper will credit your original payment method (less shipping and handling fees) and notify you via email. Please allow 10 business days from receipt of returned items for refunds to post.

### Exchanges

Follow Returns steps above and place a new order. The new order will be shipped immediately, reducing wait time for replacement items. Once we receive and process your return, a refund will be issued within 10 business days of receipt.

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Please cut along dotted line and return the form above with merchandise using label with included order number below.

**PROPPER E-COMMERCE  
17 SANKER DRIVE  
DICKSON, TN 37055**

**ORDER #** -----

**RETURNS**